

ONBOARD ESCORT

PROFILE

Onboard Escorts : The Reason Guests Love Traveling with Fabulous Express

Fabulous Express, the newest subsidiary of A Ray Land Productions Company, is looking for professional, outgoing, personable individuals to serve as onboard escorts for a luxury scheduled motorcoach service. This position is fast-paced and exciting- always traveling to popular and entertaining Florida cities with a new and fun crowd. Through the roles of this job one will become familiar with the roadways of the state of Florida, the transportation and hospitality industry, and many new people and opportunities. For someone who enjoys traveling, meeting new people, and sharing a warm, friendly, luxurious environment with other; this is the perfect position. We invite you to visit with us in regard to the great flexibility of the position and the exciting moves Fabulous is making. Fabulous Express is part of a very rapidly growing company which values its employees and provides many opportunities for those who choose to excel.

General Description

Manage coach & Accommodate guests during boarding, traveling, and deboarding

Duties & Responsibilities

Perform a variety of tasks including, but not limited to, answering questions from guests; Maintain the highest level of customer service; Interact with prospective & current guests coach-side; Determine appropriate responses to questions and situations that arise; Perform boarding and deboarding processes; Accurately complete boarding and deboarding reports; Give motorcoach operator and administration information in regard to current guests and travels; Answer questions from guests and others concerning availability of transportation services and with any special problems/services; Coordinate with supervisors to determine solutions to immediate guest problems; Provide guest assistance with locating guests' items; Document all incidents, complaints, and resolutions; Be held accountable for accurate records; Perform snack and beverage service – distribute snacks and drinks to guests during specified legs of travel; Distribute pillows and blankets; Maintain onboard entertainment system functions; And other duties as requested.

Qualification Requirements

Character Qualities	Friendly, Pleasant, Outgoing, Energetic, Poised, Tactful, Resourceful, Comfortable with New People, Patient, Honest, Conversational, High Achiever, Integrity, Proactive
Knowledge & Experience	Highways, Basic Computer Applications, Customer Service & Public Interaction
Personal Attributes	Well-Spoken, Undisruptive personal life, Available, Understanding, Ability to Function in Stressful Situations, Clean, Neat, Level-Headed, Groomed, Cover any visible tattoos/piercings (other than ears); Able to Lift, Push, Pull, Reach, Bend, Stoop, Squat, Carry, Walk, Climb, Grasp, Crawl, Speak, Hear, See, & Stand; Height & Weight Proportional; Vision no worse than 20/200 or utilize corrective lenses; Overall Fitness

Special Considerations

Maintain very flexible schedule; Quick to learn additional computer applications and office/onboard systems; May be required to obtain Commercial Driver's License and complete CDL & Fabulous coach operator training; Read, write, fluently speak and understand English; Be a part of the Fabulous family; Willing to laugh, joke, and have fun; Enjoy traveling, meeting people, and visiting new places; On call 24 hours a day; Willing to serve alcoholic beverages, peanuts, and meals containing beef and pork; Maintain high level of professionalism as are the primary Fabulous contact with guests; Willing to work holidays and during breaks; Eager to seek new opportunities and pursue; Consistently showcase attitude of service; Project the perfect Fabulous image at all times.

Schedule

Scheduled for Select Trips
Thurs, Fri, Sat, Sun, Mon

Compensation

\$8/hour on duty
8 to 12 hour days
Semi-Annual Raises
Annual Bonuses

Benefits

Health Insurance
Discounted Travel
Paid Vacation
Issued Uniforms

Travel

Personal Travel Reimbursement
Weekly Travel to Exciting Florida Cities
Opportunities for National Travel

Location

Fabulous Express, Gainesville, Florida
Bases: Branford, Gainesville, Tallahassee, Tampa
ARLPC, Post Office Box 214, Branford, Florida 32008

Inquiries/Applications

Jeremy Hamel, Director of Marketing & Innovation
1-877-GO FABULOUS Fax (386) 935-3700
Submit Application, Resume, Copy of Driver's License, Photo

Fabulous People,
Fabulous Express.